

Form Approved: O.M.B. No. 2127-0008

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

04-JAN-2010

Repository ☐Reference No.
10297991

OWNER INFORMATION (Type or Print)

Name

Address

City

BRANSON WEST

State

MO

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

4T1BB46K88U

Make

TOYOTA

Model

CAMRY HV HYBRID

Model Year

2008

Date Purchased

1-5-08

Dealer's Name and Telephone Number

RELIABLE TOYOTA 1-877-212-4544

Engine:

No: Cylinders

Fuel Type:

4+

Original Owner

☒

Dealer's City

SPRINGFIELD

State

MO

Zip Code

Transmission Type

AUTO

☒ Antilock Brakes

Powertrain

HYBRID

☒ Cruise Control

FRONT WHEEL DR.

Multiple Failure:

Incident Date(s)

01-NOV-2009

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 180000 VEHICLE SPEED CONTROL

Failure Mileage

33000

Failure Speed

0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT LEASED A 2008 TOYOTA CAMRY ON JANUARY 5, 2008. THE VEHICLE WOULD LUNGE FORWARD WHILE THE GEAR SHIFT SELECTOR WAS IN THE REVERSE POSITION. THE MANUFACTURER STATED THAT THERE WOULD BE A RECALL AND THEY COULD NOT FIX THE VEHICLE UNTIL APRIL 2010 WHEN THE RECALL PARTS WERE AVAILABLE. SHE WAS CONCERNED WITH HER SAFETY IN DRIVING THE VEHICLE UNTIL THEN. THE FAILURE AND CURRENT MILEAGES WERE UNDER 33,000.

THEY DON'T EVEN WANT TO LOOK AT IT. THEY SAID IT IS NORMAL - I DON'T AGREE. I AM AFRAID TO DRIVE IT. IT'S A LEASE & I ONLY HAVE 11 MONTHS TO GO ON IT.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (5 U.S.C. 552) and the Freedom of Information Act (5 U.S.C. 552) provide that this information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.